

## Value-Added Services

Blue Cross and Blue Shield of New Mexico (BCBSNM) covers more than just standard Medicaid benefits. We also offer extra services to help keep you and your family healthy. You may get some of these extra value-added services when you are a Blue Cross Community Centennial member.

Contact us at **1-866-689-1523 (TTY: 711)** to find out if you are eligible to receive some or all of these services.

Value-Added Service	Applies To	Members on Standard Medicaid Plan	Members on Alternative Benefit Plan (ABP)	Members on ABP-Exempt Plan	Prior Authorization Required for Value-Added Service?
<b>Physical Health Services</b>					
Extended Lodging for Homeless Members (post-hospitalization lodging)	Homeless members	✓	✓	✓	Yes
Eyeglasses for Members in the Medicaid Expansion Population (includes eye exam and eyeglasses)	Members age 21 and older with diabetes or high blood pressure	Not a value-added service; standard benefits apply	✓	Not a value-added service; standard benefits apply	No
Home Meal Delivery	Members who are transitioning from a nursing facility into the community	✓	✓	✓	No
Native American Traditional Healing and Wellness	Native American members	✓	✓	✓	No
Remote Monitoring Program	Members with chronic conditions	✓	✓	✓	Member must participate in the Paramedicine Program; requires an assessment for need
Respite Bed	Certain members discharging from an emergency room or hospital	✓	✓	✓	Yes
Supplemental Assisted Living Payments	Members who are transitioning from a nursing facility into the community	✓	✓	✓	Yes

Such services are funded in part with the State of New Mexico.

Blue Cross and Blue Shield of New Mexico, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

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Value-Added Service	Applies To	Members on Standard Medicaid Plan	Members on Alternative Benefit Plan (ABP)	Members on ABP-Exempt Plan	Prior Authorization Required for Value-Added Service?
<b>Maternity Services</b>					
Full Medicaid Benefits for Pregnant Women in COEs 301 and 035 (full benefits including dental, vision, prescription drugs, and behavioral health)	Certain pregnant members	✓	Not a value-added service; standard ABP benefits apply	Not a value-added service; standard ABP benefits apply	Only if a particular service should require one
Infant Car Seat*#	Pregnant members	✓	✓	✓	Yes
Portable Infant Crib*^#	Pregnant members	✓	✓	✓	Yes
Prenatal Education (in person)* Prenatal Education (online)*^	Pregnant members	✓	✓	✓	No
Wrap Baby Carrier*†	Pregnant members	✓	✓	✓	No
<b>Behavioral Health Services</b>					
Electroconvulsive Therapy (ECT) (treatment for psychiatric conditions)	Members who meet standard ECT medical necessity criteria	✓	Not a value-added service; standard ABP benefits apply	Not a value-added service; standard benefits apply	Yes
Transitional Living for Chemically Dependent/ Psychiatrically Impaired Adults 18 Years Old or Older	Members enrolled in outpatient substance abuse center or in active treatment for psychiatric issues	✓	Not eligible	Not eligible	Yes
Wellness/Drop-in Centers and Family Support Centers	Medicaid members	✓	✓	✓	No

\*Must participate in BCBSNM's Care Coordination program to redeem  
^Must join the Safe Sleep program to redeem

†Must complete postpartum follow-up appointment to redeem  
#Must complete prenatal visit requirements to redeem

The benefit information provided is a brief summary, not a complete description of benefits. For more information contact the plan. Benefits, formulary, pharmacy network, provider network, and/or copayments/coinsurance are subject to change. Limitations, copayments, and restrictions may apply.

To ask for auxiliary aids and services or materials in other formats and languages at no cost, please call 1-866-689-1523 (TTY/TDD: 711).

Blue Cross and Blue Shield of New Mexico complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

Díí baa akó nínízin: Díí saad bee yáníłt'ígo Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jik'eh, éí ná hóló, kójj' hódíłnih 1-855-710-6984 (TTY: 711).